

Polaris Headset Compatibility Guide



| Phone Type | Corded Monaural | Corded Binaural | HD Wireless | Soundpro Touch | Soundshield Wireless |
|--|---------------------------|---------------------------|----------------|----------------|----------------------|
| 3Com | | | | | |
| NBX 100 Handset | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 2102, 3101, 3102, 3103, 3500, 3500B, 3501, 3502, 3503 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Aastra | | | | | |
| 480i, 9133i IP Phone | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 5370, 5370ip, 5380 & 5380ip 6735i, 6737i 6739i, 6771, 6773/ip, 6775/ip 6751i, 6753i, 6755i, 6757i | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 7434ip | SWP10N + 38340-01 | SWP20N + 38340-01 | 750 + NRX051 | 790 + NRX051 | 840 + NRX051 |
| Alcatel / Omni | | | | | |
| Single Line Telephone 1000, 1050, 500, 550, 2000, 2730 | Not Compatible | Not Compatible | Not Compatible | Not Compatible | Not Compatible |
| Single Line Telephone 1200C, 2111, 2112 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Single Line Telephone 2410, 2412 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 5200 Series - Console | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 5200 Series - Digital Handset | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Starswitch - Console | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | Not Compatible | Not Compatible | Not Compatible |
| Starswitch - Reflexes | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 4300 Series - Console | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Digital Handset 4321, 4304 & Others | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 4200 & 4400 Series - 4001, 4003, 4010 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 4011, 4012, 4020, 4023, 4034, 4035, 4040 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 4098 IP Phone 4059 Console | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| DECT Handsets - 4074B | Not Compatible | Not Compatible | Not Compatible | Not Compatible | Not Compatible |
| DECT Handsets 4074H, 200 | SW10N + SP5025 | SW20N + SP5025 | Not Compatible | Not Compatible | Not Compatible |
| Alcatel IP Phone 4018, 4019 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |

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| Phone Type | Corded Monaural | Corded Binaural | HD Wireless | Soundpro Touch | Soundshield Wireless |
|---|---|---|---|---|---|
| Alcatel / Omni continued... | | | | | |
| Alcatel IP Phones 4028, 4038, 4068. Alcatel Omni 4029, 4039; 4068 is Bluetooth compatible | SW10N + SP5026 | SW20N + SP5026 | 750 + 8230 | 790 + 8230 | 840 + 8230 |
| 8012, 8028, 8029, 8038, 8039 | SW10N + SP5026 | SW20N + SP5026 | 750 + 8230 | 790 + 8230 | 840 + 8230 |
| 8028s, 8058s, 8068s, 8078s | Jabra or Plantronics USB Monaural Corded headset | Jabra or Plantronics USB Binaural Corded headset | Plantronics Wireless CS500 or Savi700 Series with APU-75 EHS | Plantronics Wireless CS500 or Savi700 Series with APU-75 EHS | Plantronics Wireless CS500 or Savi700 Series with APU-75 EHS |
| 8088 | Jabra or Plantronics USB Monaural Corded headset | Jabra or Plantronics USB Binaural Corded headset | Plantronics Wireless CS500 or Savi700 Series with APU-75 EHS | Plantronics Wireless CS500 or Savi700 Series with APU-75 EHS | Plantronics Wireless CS500 or Savi700 Series with APU-75 EHS |
| IP Phone 4047 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Omni UFKT 10D UF Director UF Executive UF Standard, UF 15 | SW10N + SP5022 | SW20N + SP5022 | 750 + GN1000 + M004 | 790 + GN1000 + M004 | 840 + GN1000 + M004 |
| Omni Keyphone, Omni T200 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Aria / LG | | | | | |
| System Telephones 16/28/34/100/148/162/ 186 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Select Keysets 34E/100/186 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| System Telephones 20, 50, 300, 600 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| LKD8DS | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |

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| Phone Type | Corded Monaural | Corded Binaural | HD Wireless | Soundpro Touch | Soundshield Wireless |
|--|---|---|--|--|--|
| Aria / LG continued. . . | | | | | |
| Aria 7000 series LKD30DS etc LDP-700 IP Handsets | SW10ND + SE09882 The SE09882 enables the user to switch from headset to handset. | SW20ND + SE09882 The SE09882 enables the user to switch from headset to handset. | 750 + SP9013 (this solution does not provide remote-answering. Please contact Polaris for remote-answering solutions. | 790 + SP9013 (this solution does not provide remote-answering. Please contact Polaris for remote-answering solutions. | 840 + SP9013 (this solution does not provide remote-answering. Please contact Polaris for remote-answering solutions. |
| Aria 8000 series iPecs | SW10ND | SW20ND | 750 + LIP-EHS | 790 + LIP-EHS | 840 + LIP-EHS |
| Aria LIP-9002, LIP-9010, LIP-9020, LIP-9030, LIP-9040 | SW10ND | SW20ND | 750 + LIP-EHS | 790 + LIP-EHS | 840 + LIP-EHS |
| LDP-9008 & LDP-9030 | Not Compatible | Not Compatible | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| LDP-9208D | SW10ND | SW20ND | Not Compatible | Not Compatible | Not Compatible |
| LDP-9224DF, LDP-9240D | SW10ND | SW20ND | Not Compatible | Not Compatible | Not Compatible |
| Aria LKD30D, LKD30LD | SW10ND + SE09882 The SE09882 enables the user to switch from headset to handset. | SW20ND + SE09882 The SE09882 enables the user to switch from headset to handset. | 750 + SP9013 (this solution does not provide remote-answering. Please contact Polaris for remote-answering solutions. | 790 + SP9013 (this solution does not provide remote-answering. Please contact Polaris for remote-answering solutions. | 840 + SP9013 (this solution does not provide remote-answering. Please contact Polaris for remote-answering solutions. |
| LG GD36D, KD36D | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Aristel | | | | | |
| AV Series: DKP10, DKP30, DKP31, DKP33, DKP50, DKP51, DKP53, DKP53B | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| KP10, KP10s, KP30, DKP30X, KP70 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| DKP50X, DV Series | SW10N + SP5025 | SW20N + SP5025 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Aspect | | | | | |
| Teleset 2, Teleset 3 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Winset | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Aurora | | | | | |
| ACC3100 / 103 Mini-COM | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Audioline | | | | | |
| Tel6, Tel7, Tel8, Tel17, Tel18, Tel25, Tel51, AUB3, AUB4, 502, 503, 505, 506, Phone Easy | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Avaya / Lucent | | | | | |
| 1408 & 1416 | SW10ND | SW20ND | 750 + GN14201-33 | 790 + GN14201-33 | 840 + GN14201-33 |
| 1403, 1603 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 1608 IP & 1616IP | SW10N + SP5022 | SW20N + SP5022 | 750 + 8200 | 790 + 8200 | 840 + 8200 |
| Avaya IP Telephone Series 1: 4606, 4612, 4624 Series 2: 4602 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |

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|---|---|---|---|---|---|
| Avaya / Lucent continued... | | | | | |
| Avaya IP Telephone Series 2: 4620, 4630 | SW10ND | SW20ND | 750 + GN14201-19 | 790 + GN14201-19 | 840 + GN14201-19 |
| Avaya IndeX IP/Office 2030, 2060, 2050, 2050IR | SW10ND + SE09882 The SE09882 enables the user to switch from headset to handset. | SW20ND + SE09882 The SE09882 enables the user to switch from headset to handset. | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 2402, 2410 Series | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 2420 Series, 4621 IP Phone | SW10ND | SW20ND | 750 + GN14201-19 | 790 + GN14201-19 | 840 + GN14201-19 |
| ACD Consoles, Call Master 3 & Call Master 4 | SWP10N + P10 | SWP20N + P10 | Please contact Polaris for current available options. | Please contact Polaris for current available options. | Please contact Polaris for current available options. |
| Call Master 5 & 6 | SW10N + SP5020 | SW10N + SP5020 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Call Master 603 Call Master Plus Attendant Console 302 | SWP10N + P10 | SWP20N + P10 | Please contact Polaris for current available options. | Please contact Polaris for current available options. | Please contact Polaris for current available options. |
| 4400 Series | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 4610 | SW10ND | SW20ND | 750 + GN14201-19 | 790 + GN14201-19 | 840 + GN14201-19 |
| IP Series 5410, 5601, 5602, 5608, 6408D+M Series, 6416D+M Series 6424D+M Series | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| IP Series 5420, 5610, 5620 | SW10ND | SW20ND | 750 + GN14201-19 | 790 + GN14201-19 | 840 + GN14201-19 |
| 6408D+, 6416D+, 6424D+ | SW10ND + SE09882 The SE09882 enables the user to switch from headset to handset. | SW20ND + SE09882 The SE09882 enables the user to switch from headset to handset. | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 7400 Series 7401, 7401Plus, 7406, 7406Plus, 7407, 7407Plus, 7410, 7410Plus, 7434, 7444 & 7444Plus | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 8400 Series, 8403, 8410B, 8410D & 8434DX | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 9101, 9103 | SW10ND + SE09882 The SE09882 enables the user to switch from headset to handset. | SW20ND + SE09882 The SE09882 enables the user to switch from headset to handset. | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 9504, 9508 | SW10ND | SW20ND | 750 + GN142014-33 | 790 + GN142014-33 | 840 + GN142014-33 |
| 9608, 9611G, 9620, 9621G, 9630, 9640, 9650 | SW10N + SP5022 | SW10N + SP5022 | 750 + 8200 | 790 + 8200 | 840 + 8200 |
| AT&T Digital | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Voiceworks CS, Voiceworks ACS - 910, 930, 930a, 960a | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |

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| Phone Type | Corded Monaural | Corded Binaural | HD Wireless | Soundpro Touch | Soundshield Wireless |
|---|---------------------------|---------------------------|------------------|------------------|----------------------|
| British Telecom (BT) | | | | | |
| Dealing room system 12000, 601, 80/30, 60/50, CT100, CT250 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| CISCO | | | | | |
| <i>The Headset Hookswitch Control (HHC) must be enabled on each Cisco phone. Check this on the handset by pressing Settings > Device Configuration > Media Configuration >. If HHC mode is disabled it can be enabled by the Cisco Phone System Administrator in the Cisco Unified Communications Manager application. Cisco UC Manager 4.1 (3) service release =>6 & phone firmware 8.3 (3) is required for use.</i> | | | | | |
| 6921, 6941, 6945, 6961 | SW10N + SP5020 | SW20N + SP5020 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 7911, 7912 IP Phones | SW10N + SP5022 | SW20N + SP5022 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 7902, 7905, 7910, 7931, 7940, 7941, 7960, 7961, 7970, 7971, IP Phones | SW10N + SP5020 | SW20N + SP5020 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 7821, 7841, 7861, 7942G, 7945G, 7962G 7965G, 7975G | SW10N + SP5020 | SW20N + SP5020 | 751 + GN14201-16 | 791 + GN14201-16 | 840 + GN14201-16 |
| 7920 / 7925G (Wireless IP Phones) | SW10N + SP5025 | SW20N + SP5025 | Not Compatible | Not Compatible | Not Compatible |
| 521G, 521SG, 524G, 524SG, SPA303G, SPA502G, SPA504G, SPA508G SPA509G, SPA525, SPA525G, SPA525G2 IP Phones | SW10N + SP5025 | SW20N + SP5025 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 8941, 8945, 8945G | SW10N + SP5020 | SW20N + SP5020 | 750 + 8250 | 790 + 8250 | 840 + 8250 |
| 921, 941, 942, 962, SPA942 IP Phones Grandstream GXP-2000 | SW10N + SP5025 | SW20N + SP5025 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 8961, 9951, 9971 | SW10N + SP5020 | SW20N + SP5020 | 751 + GN14201-30 | 791 + GN14201-30 | 840 + GN14201-30 |
| Commander | | | | | |
| Commander AN | Not Compatible | Not Compatible | Not Compatible | Not Compatible | Not Compatible |
| Commander BN | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Commander D | SW10N + SP5020 | SW20N + SP5020 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Commander E | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Commander F, HX | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Commander I | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Commander N | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Commander NT - Economy | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Commander NT - Principle, Advantage, Standard. | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |

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| Phone Type | Corded Monaural | Corded Binaural | HD Wireless | Soundpro Touch | Soundshield Wireless |
|--|---|---|---|---|---|
| Commander continued. . . | | | | | |
| Commander S206, T106, 210, 408, 824 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Commander S207, 416, 620 Commander T105 | Not Compatible | Not Compatible | Not Compatible | Not Compatible | Not Compatible |
| Commander Elite | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Commander Vision | SW10ND + SE09882 The SE09882 enables the user to switch from headset to handset. | SW20ND + SE09882 The SE09882 enables the user to switch from headset to handset. | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Commander Connect 760/40, 760/41 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Datapoint | | | | | |
| Infoswitch ACD | SW10N + SP5020 | SW20N + SP5020 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| DBA | | | | | |
| SmartTalk 308 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| SmartTalk TNG3 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| DeTeWe | | | | | |
| OpenCom 100 Series, 73IP, 75IP | SWP10N + 38340-01 | SWP20N + 38340-01 | Jabra Wireless Headset with link 14201-10 | Jabra Wireless Headset with link 14201-10 | Jabra Wireless Headset with link 14201-10 |
| DORO | | | | | |
| Congress 100, 200, 305 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| AFTI 20, 22, 30, 40 CRT10 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Ericsson | | | | | |
| ASB30 Console ASSE098820 Console ASB900 Console | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| ACP1000 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| BCS 150 - Console 2754 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| BCS 150 - 2751, 2752, 2755, 2753 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| BP24, 40, 50, BP8-111c | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Select | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| MD110/BP150/BP250 MD Express, 199/202/203, DBC 2011, 22401, Dialog 3000 Series 3201/3202/3203/3210/3211/ 3213 Console 2663 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |

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| Phone Type | Corded Monaural | Corded Binaural | HD Wireless | Soundpro Touch | Soundshield Wireless |
|--|---|---|---------------------------------------|---------------------------------------|---------------------------------------|
| Ericsson continued... | | | | | |
| Dialog 4000 Series for MD110, 4220 Lite | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 3212 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Dialog 4222/4223/4224/4225 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| IP Series 4422, 4425 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| DBC-503, 214 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Tempo 281 / 96i | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Dialog 2561 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| DBC 22201, 22301 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Escene | | | | | |
| US102 DS412 DS622 PE ES620 WS620 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Fanvil | | | | | |
| C60IP, C62IP, D800 | SW10ND | SW20ND | 750 + GN1000 + x'd tail cord required | 790 + GN1000 + x'd tail cord required | 840 + GN1000 + x'd tail cord required |
| Fujitsu | | | | | |
| F600 Series - Attendant (610 / 620 / 640) Console AT-I, AT-II, AT-III, AT-IV | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| E600 Essence - Attendant Console, DTLE48D, FDT-1, FDT-3, FDT-4, WINATT Consoles (E630 / E650) | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| F9600 Series - ATTCN D6, ATTCN D7, MLDTI, MLDTII, MLDTIII, MLDTIV, DT12DS, DT24DS | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| F9600 Series - AT, ET | SW10N + SP5022 | SW20N + SP5022 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Coral - IA-2002 / IA2002 BL, TA-2002H / TA-2002HBL, DST (Digital Std Tel) DKT-1110 / DKT-1110 BL, DXT-2320 / DKT-2320 BL, DKT-2321 / DKT-2321 BL, DKT-2322 / DKT-2322 BL, GKT-4320 / GKT- 4320 BL | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Flexset 280D | SW10ND + SE09882 The SE09882 enables the user to switch from headset to handset. | SW20ND + SE09882 The SE09882 enables the user to switch from headset to handset. | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |

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|--|---|---|--------------|----------------|------------------------|
| GTech | | | | | |
| GTSMF01 | SW10N + SP5020 | SW20N + SP5020 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Hewlett Packard | | | | | |
| 4120 IP Phone | SW10N + SP5022 | SW20N + SP5022 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Hyundai | | | | | |
| Handsets | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Hybrex | | | | | |
| DK1-21, DK2-21, DK3-21, DK6-21, DK6-31, DK6-33 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| KPU61H, AK1-21 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| DK1-31, DK3-31, DK3-33, AK1-23, KPU61, KPU62, KPU63, AK1-22 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| DK7, DK7-21 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Hybrex IP38-61 | SW10N + SP5025 | SW20N + SP5025 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| IPC | | | | | |
| IQMX Trading Turret | SW10ND + SE09882 The SE09882 enables the user to switch from headset to handset. | SW20ND + SE09882 The SE09882 enables the user to switch from headset to handset. | 751 | 751 | 840 with X'd Tail Cord |
| Interactive Intelligence | | | | | |
| Interactive SIP Station | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Interquartz | | | | | |
| 9825, 9826, 9836, 9837, IQTEL80, IQTEL300, IQTEL500, IQ50, IQ90, IQ250, IQ450, IQE2, IQE3, Studio Series 20 / 25 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| IQTEL300 Headset Mode IQTEL500 Headset Mode | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |

Polaris Headset Compatibility Guide



| Phone Type | Corded Monaural | Corded Binaural | HD Wireless | Soundpro Touch | Soundshield Wireless |
|---|--|--|---|---|---|
| Interquartz continued . . . | | | | | |
| IQ350, IQ550, 260, 360, 333, 560, 750, IDEA 330, 331 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| IQ333EHS, IQ750 EHS | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Leader | | | | | |
| Leaderphone HS Series 726, 852, 1025HS, 1026, 1026HS | SW10N + SP5020 | SW20N + SP5020 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Handsets | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Linksys | | | | | |
| PHB1100, PHM1200 | SW10N + SP5020 | SW20N + SP5020 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| SPA901 SPA921, SPA922, SPA941, SPA942, SPA962 | SW10N + SP5020 & GN860-09 SW10N + SP5025 | SW20N + SP5020 & GN860-09 SW20N + SP5025 | 750 + GN1000 750 + GN1000 | 790 + GN1000 790 + GN1000 | 840 + GN1000 840 + GN1000 |
| Matrix | | | | | |
| EON485, NEO10 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Mitel | | | | | |
| SX2000 - Console & Handset | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 16E/24E - Superset 3 & 4 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Consoles 6, 7, 7000PC | SWP10N + P10 | SWP20N + P10 | Please contact Polaris for current available options. | Please contact Polaris for current available options. | Please contact Polaris for current available options. |
| SuperSet 4000 Series 4015, 4025, 4125, 4150 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 5001 & 5201 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 5000 & 5200 Series IP Phones 5005, 5010, 5020, 5020i, 5140, 5205, 5212, 5215, 5220, 5230, 5240, 5320, 5312, 5330, 5340, 5360 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 5550 IP Console | SW10ND | SW20ND | Not compatible suggest Jabra Wireless | Not compatible suggest Jabra Wireless | Not compatible suggest Jabra Wireless |
| 6863SIP, 6865SIP, 6867SIP, 6869SIP | SW10ND SW10ND | SW20ND SW20ND | 750 + GN1000 750 + GN1000 | 790 + GN1000 750 + GN1000 | 840 + GN1000 750 + GN1000 |
| 6873SIP | Jabra or Plantronics USB Monaural Corded headset | Jabra or Plantronics USB Binaural Corded headset | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |

Polaris Headset Compatibility Guide



| Phone Type | Corded Monaural | Corded Binaural | HD Wireless | Soundpro Touch | Soundshield Wireless |
|--|--|--|---|---|---|
| Mitel continued . . . | | | | | |
| MiVoice 6920IP, 6930IP | SWP10N + 38340-01 | SWP20N + 38340-01 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| MiVoice 6940IP | Jabra or Plantronics USB Monaural Corded headset | Jabra or Plantronics USB Binaural Corded headset | 750 however no remote answering - if remote answering suggest Jabra Engage Series | 790 however no remote answering - if remote answering suggest Jabra Engage Series | 840 however no remote answering - if remote answering suggest Jabra Engage Series |
| NEC | | | | | |
| AT3 / AT3B / AT30 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| NEAX 7400 ICS - SN694, SN626, SN708, HA630Z Also known as ETJ Series | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Dterm 8DC, 16DS, 16DD, 24DS Also known as ETJ Series | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| NEAX7400IMX, Dterm DTP8, DTP16D (65 series) Dterm75 Also known as ETJ Series | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| DTP32D | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| NEAX2000/2400 - SN611, SN716, Console (2400 SDS) Also known as ETE Series | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| NEAX 2400 - Dterm HB, Dterm IIB, DtermIII, Dterm 6D, Dterm 16D, Dterm V Also known as ETE Series | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| NECD3, D5 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Ranger AK | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Ranger DK/NDK Also known as ETW Series | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| NDK9000 Also known as ETW Series | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Ranger Pro - DTU8 (Pro Talk) DTU16D (Pro Exec) DTU32D (Pro Mstr) | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Xen Axis, Master - DTU Handsets IPK / Look / Exec / Pro | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |

Polaris Headset Compatibility Guide



| Phone Type | Corded Monaural | Corded Binaural | HD Wireless | Soundpro Touch | Soundshield Wireless |
|---|---------------------------|---------------------------|--------------|----------------|----------------------|
| NEC continued. . . | | | | | |
| Xen Alpha Handsets - DTB Handsets Talk / Vision Handsets | SW10N + SP5020 | SW20N + SP5020 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Xen Topaz Handsets - Topaz Talk / Topaz Vision | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Dterm i Series, Aspire ITR 8D3A | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Electra Elite Dterm Series E DTU-8, DTU-8D, DTU-16, DTU-16D, DTU-32, DTU-32D, DTP-8, DTP-8D, DTP-16, DTP-16D, DTP-32, DTP-32D | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| DTR 16D | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| DT300, 310, 330, 700, 730, 750, 830, 830G IP Phone | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| SL1100 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| SN716 Console | SWP10N + SPA908 | SWP20N + SPA908 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Nitsuko | | | | | |
| DX Series | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| TX Series | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| SL-1, 100 Digital | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Meridian - M1250 Console, M1309 ACD Handset M2216 ACD Handset | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| M2006, M2008, M2317, M5216, M5316 (aka 578/19) | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| M2216 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| M2616, M6320 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |

Polaris Headset Compatibility Guide



| Phone Type | Corded Monaural | Corded Binaural | HD Wireless | Soundpro Touch | Soundshield Wireless |
|---|---|---|---|---|---|
| Nortel/Meridian/Exicom continued. . . | | | | | |
| M2250 Console | SWP10N + P10 | SWP20N + P10 | Please contact Polaris for current available options. | Please contact Polaris for current available options. | Please contact Polaris for current available options. |
| 3901 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Business Series Terminals T7100 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 1002, 1004, 1007 2002, 2004, 2007 IP Phone | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 1120, 1140, 1150, 1165 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 1110, M3902 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| M3903, M3904, M3905, M7208, M7310, M7308, M7316, M7324, M7900, T7208, T7316, NT8B20, NT8B30, NT8B40, NT8B50, NTZK23AA | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Exicom Goldstar KD36W | SW10ND + SE09882 The SE09882 enables the user to switch from headset to handset. | SW20ND + SE09882 The SE09882 enables the user to switch from headset to handset. | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| BCM Series (Business Call Manager) | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| OKI | | | | | |
| IP-10DS & U-24D | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| IP-20DHF | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Ri-30D | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Oricom | | | | | |
| TP29 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Panasonic | | | | | |
| KXT Range (analogue) 123210, 123220, 123235, 123250, 1232TD, 2332, 2315, 2260, KX-T7750AL | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Analogue Proprietary Handsets 7030, 7050A, 7250AL, 7450, 7330, 7350, 7665, KX-F50 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |

Polaris Headset Compatibility Guide



| Phone Type | Corded Monaural | Corded Binaural | HD Wireless | Soundpro Touch | Soundshield Wireless |
|--|---------------------------|---------------------------|------------------|------------------|----------------------|
| Panasonic continued. . . | | | | | |
| KXT AL Range 7220, 7230, 7235, 7433, 7560, 7565 Digital Proprietary Handsets KX-T7433AL, T7436AL, T7425AL | SW10N + SP5022 | SW20N + SP5022 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Analogue Handsets KX-T7730AL, KX-TG2421, KX-TG2431, KX-TG5821, 5822, 5838, 5839 | SW10N + SP5025 | SW20N + SP5025 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Hybrid IP-PBX Range KX-T7633AL, T7630AL, T7625AL, KX-T7636, KX-T7667 DP Handsets KX-DT333, KX-DT343, KX-DT346, KX-DT543 KX-NT321, KXNT-343, KX-NT346, KX-NT366, KX-DT543 | SW10N + SP5025 | SW20N + SP5025 | 750/GN1000 | 790/GN1000 | 840 + GN1000 |
| KX-UT113, 123, 133, 136, 670, 248, NT553, 556 SIP Versions | SW10N + SP5025 | SW20N + SP5025 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 7655, 7710 | SW10N + SP5022 | SW20N + SP5022 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| D1200 Handsets 30P, IS Series, SBX Range | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Phillips | | | | | |
| Sopho S & Sopho K Console | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Sopho S & Sopho K Handsets | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Polaris NRX Business Telephones | | | | | |
| NRX-1, NRX-4 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| NRX-2H, NRX-3 NRX-5, NRX-6H | SW10N + SP5020 | SW20N + SP5020 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| NRXEVO250, NRXEVO350, NRXEVO450 | SW10N + SP5020 | SW20N + SP5020 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Polycom IP Telephones | | | | | |
| IP300, IP301, IP335, IP430, IP450, IP500, IP550, IP600, IP601, IP650, IP670 | SW10ND | SW20ND | 750 + GN14201-17 | 790 + GN14201-17 | 840 + GN14201-17 |

Polaris Headset Compatibility Guide



| Phone Type | Corded Monaural | Corded Binaural | HD Wireless | Soundpro Touch | Soundshield Wireless |
|---|--|--|---------------------------------|---------------------------------|---------------------------------|
| Polycom IP Telephones continued . . . | | | | | |
| IP320, IP321, IP330, IP331 | SW10N + SP5025 | SW20N + SP5025 | 750 + GN14201-17 + SP9013 | 790 + GN14201-17 + SP9013 | 840 + GN14201-17 + SP9013 |
| VVX101, VVX201, VVX300, VVX301, VVX310, VVX400, VVX401, VVX410, VVX500, VVX501, VVX600, VVX601, VVX1500 | SW10ND | SW20ND | 750 + GN14201-17 | 790 + GN14201-17 | 840 + GN14201-17 |
| CX100 | SW10N & SP5026 | SW20N & SP5026 | Wireless Solution Not Available | Wireless Solution Not Available | Wireless Solution Not Available |
| CX200, CX300, CX500, CX600, CX700 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Kirk 4020 | Not Compatible | Not Compatible | Not Compatible | Not Compatible | Not Compatible |
| Kirk 4040 | SW10N + SP5025 | SW20N + SP5025 | Not Compatible | Not Compatible | Not Compatible |
| Rockwell | | | | | |
| Sectra View 1, 2, Set Convergence | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Transend | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Spectraset 150 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Samsung | | | | | |
| DCS, DCS 70 & DCS Compact DCS 8D, DCS18D, SLTe, 6B Basic, STD 12B, LCD24B, LCDIvory 24B, Economy Digital | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| DX Series | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| DCS Gateway | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| HX - Standard or Executive Keystation | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| DS 5000 S & 5000 D Series ITP 5100 & 5100 D Series | SW10ND + SE09882 The SE09882 enables the user to switch from headset to handset. | SW20ND + SE09882 The SE09882 enables the user to switch from headset to handset. | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |

Polaris Headset Compatibility Guide



| Phone Type | Corded Monaural | Corded Binaural | HD Wireless | Soundpro Touch | Soundshield Wireless |
|--|---------------------------|---------------------------|----------------|----------------|----------------------|
| Samsung continued... | | | | | |
| DS-5038S | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| SMTi3100, 3105 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| SMTi 5210, 5220, 5230, 5243, 5343, 6010, 6011, 6021 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| DECT Handsets (SPR5000) | Not Compatible | Not Compatible | Not Compatible | Not Compatible | Not Compatible |
| Fax Machines: SF150, SF110T, SF1600, SF2900M, SF4000, SF4100, SF4120, SF5500, SF5600, SF6050 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| ShoreTel | | | | | |
| IP 110, IP115 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| IP 212K, IP 230, IP230g, IP 265, IP400, IP480, IP485, IP485G, IP560, IP560g, IP565g, IP655 | SW10ND | SW20ND | 750 + 8240 | 790 + 8240 | 750 + 8240 |
| Siemens | | | | | |
| ISDX System - Console, MK 1, MK111, MK111A, MKV1 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| ISDX System ISDT, ISDT300, QLINK agent set | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| ISDX System - ISDT 300+ M8 / M8+ / M1200 / M2000 | Not Compatible | Not Compatible | Not Compatible | Not Compatible | Not Compatible |
| ISDX System - Multiline ML16S/M3000 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| CDSS System Console | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Hicom 110/120/130, Ultraset Standard, Comfort Ultraset | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |

Polaris Headset Compatibility Guide



| Phone Type | Corded Monaural | Corded Binaural | HD Wireless | Soundpro Touch | Soundshield Wireless |
|---|-----------------------------------|---------------------------|------------------|------------------|----------------------|
| Siemens continued. . . | | | | | |
| Hicom 100 - T8, T16D | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Hicom 100 - T16 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Hicom 400 / 300 / 118 / 150 Optiset E - Entry / Memory Basic Standard / Advance | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Advance Plus | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| EMS Attendant Console 12000, 601, 80/30, 60/60 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 2 Wire Telephones Profiset 10 & 20 Set 211, Set 221 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| PC Based Optiset | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Optipoint: 400 Standard: 410, 420, 500 Economy: 420 Plus: 500 Entry | Economy SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Optipoint: 410, 420, 500 Advance: 500 500 | Basic: Standard: 600 SW10ND | SW20ND | 750 + GN14201-10 | 790 + GN14201-10 | 840 + GN14201-10 |
| Optipoint 400, 500 Entry & Economy | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Optipoint 400, 500 Standard & Advance | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 750 + GN1000 |
| OpenStage 15, 20 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| OpenStage 30, 40, 60, 80 | SW10ND | SW20ND | 750 + GN14201-10 | 790 + GN14201-10 | 840 + GN14201-10 |
| Snom | | | | | |
| 300 | SW10ND | SW10ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 320, 360, 370 710, 720, 760, 820, 870 | SW10N + SP5022 | SW20N + SP5022 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| IP200 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |

Polaris Headset Compatibility Guide



| Phone Type | Corded Monaural | Corded Binaural | HD Wireless | Soundpro Touch | Soundshield Wireless |
|---|---|---|------------------------------|------------------------------|------------------------------|
| SOX / Tennyson | | | | | |
| Handset | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Sun Moon Star | | | | | |
| Digital Key System | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Tandberg | | | | | |
| 150MXP Videophone | SW10N + SP5025 | SW20N + SP5025 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Telstra | | | | | |
| Access 25, 35, 228, 248 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Telstra Slim 50 | Not Compatible | Not Compatible | Not Compatible | Not Compatible | Not Compatible |
| Telstra E PABX Touchfone 200, 300, 400 Executive T1000S T1000CND | SW10N + SP5020 & GN860-09 SW10N + SP5020 | SW20N + SP5020 & GN860-09 SW20N + SP5020 | 750 + GN1000 751 + GN1000 | 790 + GN1000 791 + GN1000 | 840 + GN1000 840 + GN1000 |
| M5216 P ACD (discontinued) | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| M6320 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| M7310N | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Freedom 500 | SWP10N + SP9027 | SWP20N + SP9027 | 750 + SP9014 | 790 + SP9014 | 840 + SP9014 |
| Spectrum M5316 P Prof | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Spectrum BT450 | SW10N + SP5020 | SW20N + SP5020 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Spectrum M5317 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| Toshiba | | | | | |
| Strata CT, Strata DK PABX with: Handsets 2500 Series Handsets 3500 Series | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 3000 Series | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| DP5118-DP, DP5130-SDL, DP5X22-SD, DP5X32-SD | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 + M084 | 790 + GN1000 + M084 | 840 + GN1000 + M084 |
| IPT 2008-SDL, IPT 2010-SD, IPT 2020-SD | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |

Polaris Headset Compatibility Guide



| Phone Type | Corded Monaural | Corded Binaural | HD Wireless | Soundpro Touch | Soundshield Wireless |
|---|---|---|----------------|----------------|----------------------|
| Uniden | | | | | |
| FP099, FP103, FP105 | SW10N + SP5020 & GN860-09 | SW20N + SP5020 & GN860-09 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| SSE17+1 | Not Compatible | Not Compatible | Not Compatible | Not Compatible | Not Compatible |
| Yealink | | | | | |
| T-19, T-20, T-22, T-23 | SW10N + SP5022 | SW10N + SP5022 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| T26P, T28P, T38, T42G, T46G, TP48G | SW10N + SP5022 | SW10N + SP5022 | 750 + GN1000 | 750 + GN1000 | 750 + GN1000 |
| Zultys | | | | | |
| ZIP2x2 | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| ZIP4x4, ZIP4x5 | SW10N + SP5025 | SW20N + SP5025 | 750 + GN1000 | 790 + GN1000 | 750 + GN1000 |
| ZIP4x4L | SW10N + SP5020 & GN860-09 + SP9004 | SW20N + SP5020 & GN860-09 + SP9004 | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 53e | SW10ND + SE09882 The SE09882 enables the user to switch from headset to handset. | SW20ND + SE09882 The SE09882 enables the user to switch from headset to handset. | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| ZIP 33i 51i, 53i, 55i, 55g, 57i, 57g, 57iCT | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |
| 59i | SW10ND | SW20ND | 750 + GN1000 | 790 + GN1000 | 840 + GN1000 |